

From: ctsashi [mailto:ctsashi@godrej.com]

Sent: 05 October 2012 12:24

To: 'rmg'; 'Sushil Sharma'

Cc: Manoharan PV; 'Arnab Bagchi'; 'AIL GANESH S'; sudhak@godrej.com

Subject: Appreciation of Service delivery by Mr. Ramchandra, Malleswaram, Bangalore;
Tel.No.23342279/Mob.No.9844423119

Above customer called me just now on phone and conveyed his appreciation of Services provided by M/s. Suhas Refrigeration on his 9 years old Washing Machine Against Service Call No.921091. He has also mentioned that the machine is Working very well like a new one and he is highly satisfied with the product and Its performance. Customer has also visited our Bangalore Branch Office and met Mr. Harish in this respect.

You may share this with the ASP and your Team.

Regards,

CT Sashi