

G.P.Perumal,B.A.B.L.,(ML -age 78)
Retd.District Revenue Officer,
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Salem-1.
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Ph.0427-2296878.

To
The Manager,
Godrej Co;

Respected Sir,

I am your customer and using your GODREJ REFRIGERATOR for the last 20 years and more. Now as I found some defects in the refrigerator, I contacted your service centre at Salem opp.to New Busstand-Salem and as advised by your sales Manager (Mr.Sreenivasan) I contacted the Ph.No.18002095511. Immediately my call was responded and they have deputed one "ALLAH BAKSHI- Code No.821841-"who is the SERVICE ENGINEER, came and inspected my piece and made remarks that compressor,gascharging was not functioning, further if these things have been replaced then condensor and freezer have to be replaced soon. Then I contacted him-service engineer-and sales Manager both came to my house and advised to purchase a NEW REFRIGERATOR with guarantee, and it will serve a long period.

2.So I have given an order and they have supplied one "NEW GODREJ REFRIGERATOR" to me and given door delivery and received the money. The way in which they behaved and the speech, I am immensely pleased and appreciating him much and he can get more opportunities in the Co;GODREJ and I wish him(ALLAH BAKSHI-code No.821841)Service Engineer,success in their future career.

Thanking you sir.

ON.

He has advised me to get AMC and I agreed with him and paid the amount,and I hope the Co;will do much help to Senior Citizens.

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Yours faithfully,

Perumal
21/4/13.

(G.P.Perumal.)

G.P.PERUMAL, B.A., B.L., (ML);
RETD. DIST. REVENUE OFFICER &
ADDL. DIST. MAGISTRATE
ADVOCATE

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