

From: Pankaj Kumar [mailto:pankajcdot@gmail.com]
Sent: Sunday, April 07, 2013 4:39 PM
To: smartcare@godrej.com
Subject: Case ID 262487

Dear Support Team,

This is to put on records my appreciation for completing the above mentioned Service Call for my Window AC in a highly professional way. Engineer was on site on mutually agreed time and he was quite an expert. He explained in detail about the tasks to be carried out.

I really appreciate him.

Special thanks to Shri Pranjal Verma and Shri Malik of M/S Geet Aircon(Service Center for Godrej AC in East Delhi)

I expect the same quality of service in future also.

Thanks and regards,

Pankaj

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