

By Courier

April 30, 2013

Mr. Pranjal Verma  
Dy. General Manager – Godrej Appliances  
Godrej & Boyce Mfg. Co. Ltd.,  
Godrej Bhawan  
Sher Shah Suri Marg, Okhla  
New Delhi-110029

Dear Sir,

Please refer to letter dated 20.12.2012 written by Mr. Ravi Bhat, National Head – Appliances Service of Godrej Appliances regarding my patronage of Godrej Appliances.

I would like to thank you and Mr. Maneesh R. Shrivastava for taking all the trouble to visit my residence and seeing the excellent shape of my 1970 Godrej Refrigerator which is still under good working condition and also giving us a large bouquet of flowers.

I would also like to thank you for meeting my demand in installing a 1.5 ton Split AC at my residence in very quick time and in a very professional and competent manner. Even the staff who came to install the unit were kind and courteous and worked late in the night to fit the unit in record time.

With this new Split AC of your company I hope my patronage for Godrej Appliances will continue for many years to come.

Thanking you,

Yours faithfully,

  
**Jagmohan Singh Sodhi**

Copy to: Mr. Ravi Bhat  
National Head – Appliances Service  
Godrej & Boyce Mfg. Co. Ltd.,  
Pirojshanagar, Vikhroli  
Mumbai-400079

✓ Mr. Maneesh R. Shrivastava  
Dy. General Manager  
Regional General Service Head – North Godrej Appliance  
Godrej & Boyce Mfg. Co. Ltd.,  
Godrej Bhawan  
Sher Shah Suri Marg, Okhla  
New Delhi-110029