

From: J P Pharmacy <jp.pharmacy.mdu@gmail.com>
Subject: Godrej Fridge Service Many Thanks for quick response
To: georgejudith@yahoo.co.in
Date: Tuesday, 2 April, 2013, 9:35 PM

My fridge which was working fine till the evening quickly developed some fault and did not function.

As there were many life saving drugs which needed constant cooling for it to be effective called the customer care and placed a call.

When stated of the above condition my call was given priority and response was even quicker than i thought.

Response was with 1 hour call booking and problem was rectified within 20 minutes and safety of having stabilizer at the times of unscheduled load shedding, was clearly explained.

Thank you for the quick response. Special reference to Mr. Saravanakumar (823953) for professional efficiency and quickly restoring the fridge to working condition and thus enabling cooling to life saving drugs.

Thank you for taking the call in odd hours and response and professional efficiency showing quick rectification to the issue

I have experienced now first hand why elders recommended Godrej, and why it still remains the trusted brand.

Sethuraman J