## Shri Ravi Bhat Ji

Sir .... sincere thanks from deeeeeeeeep of heart, for being sensitive to the complaint and, for instant- prompt action taken by Honourable U sir .... Shri Ravinder, Head from Bhopal branch service, after receiving mail from u, contacted immediately to me, asked with worry and full conscious about the problem in system and then assured me to resolve it as per my request. He informed that senior technician Deepak is to visit as soon as we r available. Then from jabalpur office I was informed Deepak is in way to our home.

Really, the senior technician Deepak is an expert, he was very polite in conversation, respectful in our home, checked thoroughly the system, devoted at least 2 hours, resolved the problem on 26 August and informed that this system is in observation for 24 hours at least ... to check its proper working ... next day, after 24 hours, he reported again, checked again .. system was working well and now it is working well .... Deepak is very humble in behaviour. ......

Deepak, jabalpur office and Ravinder ji assured for the instant resolution of any problem in future ...

Thanks to whole of ur team and for making me PROUD USER OF GODREJ . Thanks once again and looking same cooperation in future too

urs rajeev mohan namdev