

DEAR SIR,

THIS IS WITH REFERENCE TO AND CONTINUATION TO OUR REPRESENTATION GIVEN BY US ON 24.09.2013. IT WAS A VERY GOOD EVENING OF SUNDAY 29.09.2013 WHEN AS PER GUIDANCE AND TELEPHONIC CONVERSATIONS OF SHRI RAVI BHATT SR. OFFICIAL OF M/S. GODREJ NATIONAL HEAD SERVICE (MUMBAI) THE FOLLOWINGS HAVE BEEN GATHERED AT THE RESIDENCE OF Ms. KHYATI V. CHANDNANI WHO HAS GIVEN THE INVITATION TO THE TEAM OF M/S. GODREJ MANAGERS TO INSPECT AND SEE THEIR 35 YEARS OLD GOLDEN MASTER PIECE OF 165 LITERES GODREJ REFRIGERATOR TROUBLE FREE AND MANINTENANCES FREE LONG 35 YEARS OF CONSEQUENCES SERVICES AND STILL IN GOOD WORKING CONDITIONS WITH AVAILABLE ORIGINAL KEYS OF THE REFRIGERATOR AT HIS DOOR.

**MEMBERS PRESENT
FROM MS. KHYATI V.CHANDNANI**

- 1) Ms.Khyati V.Chandnani
Manager(Appl.Ser)
- 2) Shri V.D.Chandnani
Verma/Sr.Mgr.Ser.(Appl.Ser)
- 3) Ms. Preeti V.Chandnani
Mrkt.(Appl.Ser)
- 4) Mr.Pinkesh V.Chandnani
Refrgn.
- 5) Mr. Manish V.Punjabi/Ele.Engr.
Viedeographer.
L&T-MHI Boiler Hazira
- 6) Shri Sagar Bhilare/B.E.(Electronics)
Home Appl.T.S.E.(CENT.GUJ.)
- 6) Shri Hardik Shah/M.Pharm.
Sunpharma of Baroda.
- 7) Shri Vijay Rakeshbhai.

**MEMBERS PRESENT
FROM M/S. GODREJ**

- 1) Shri Rajesh Singhal/Branch
- 2) Shri Ramesh
- 3) Shri Kanishk Yadav/Mgr.-
- 4) Shri Firoz Vohra Sarafraz/Dolphin
- 5) Shri Jeetu&Party Photo-

As per the commitments over telephone by Shri Ravi Bhatt National Head Service Godrej Appliances, Mumbai their team of Gujarat Branch Along with Shri Rajesh Singhal with their local representative of M/s. Dolphin Refrigeration has reached to our residence around 6.00 PM. Ms. Khyati V.Chandnani, available their family members & family friends welcomed with Bouque of Shri Rajesh Singal/ Branch Manager (Appl.Services) Godrej along with a team of managers and Local rep. of Godrej Shri Firoz Vohara of Dolphin Refrigerations. Then Shri Rajesh Singhal along with the team of other managers along with local representative Shri Firoz Vohra well-comed Ms. Khyati V.Chandnani her family and their family friends. We have an introduction to each other.

The team of managers and our family members, family friends available at our site found 35 years old 165Ltrs. Godrej Refrigerator in order and in its excellent working conditions. The Cooling of the refrigerator was at a glance. The vegetables, fruits, flowers, eggs, cold drinks, water, butter, milk, sauces, and other number of belongings available in refrigerator and fully filled and loaded refrigerator was in excellent working conditions. One opening the door of icing and it was leaving the very cold smoke and there was fully icing and ice cream was very chilled. Available team of members were surprised to see the 35 years old Godrej excellent good working refrigerator in its good conditions and putting a comment like, that they have seen such a long old refrigerator in good working condition first in their life. Some of the members were commenting that the refrigerator is as old as on date they don't have the age of own on today's date. The accessories of aluminium inside the refrigerator was appreciable and remarkable. The team of managers of M/s. Godrej and their Local representatives found that the information feeded by the applicant in his application about the product of Godrej 35Years 165 Ltrs refrigerator master golden trouble free piece was in order.

The team of managers and available marketing manager of M/s. Godrej Appliances instructed photo videographer to shoot out the photographs and videography of the refrigerator along with the refrigerator by all the above team members.

Shri Kanishk Yadav, Manager Marketing has arranged the marketing videography of refrigerator and conducted our short listed interview as how the Godrej is the best product and how it is giving long lasting trouble free, maintenance free, penny free services to their customers. And how Godrej product is rememberable permanently with beneficiary in our personal life.

Refreshments have been done.

Videography, photo shoots, of refrigerator and its surroundings, group photographs of all the available members of M/s. Godrej and their representatives, our family members and family friends alongwith above 35years golden refrigerator had been shot out.

Shri Rajesh Singhal along with the team of managers of M/s. Godrej assures us that Shri Ravi Bhatt sahib, National Head Services of M/s. Godrej appliances Mumbai will be visiting in near future to our Ahmedabad office and will have the opportunity to see this golden master piece of Godrej Refrigerator at our place. It will be our great pleasure to have a visit of Shri Ravi Bhatt National Head Services of M/s. Godrej Appliance Mumbai for a golden master piece of 165Ltrs. Godrej Refrigerator.

My papa and Manish V.Punjabi have thanks very much to Shri Rajesh Singhal and the team of managers of Godrej and their representatives who have visited to us under the guidance of Shri Ravi Bhatt/National Head of M/s. Godrej Appliances Mumbai who has also took such a pain and instructed their team of manager to spare their valuable time of their team of managers along with local representative in this globalization busy world of affairs to see their and watch their beloved product of master golden piece of 165 Godrej refrigerator in good excellent working conditions maintenance free.

With kind regards to all the members of M/s. Godrej Appliances and their management representative my family members and family friends.

Khyati V.Chandnani
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