

From: Biplab Raychaudhuri [mailto:biplab.raychaudhuri@gmail.com]
Sent: Wednesday, January 02, 2013 10:50 PM
To: smartcare@godrej.com
Subject: Excellent service: Thanks

Dear Sir,

I wrote to you today afternoon for a repairing work of my washing machine. I am really surprised when, after nearly half an hour, I was contacted. Within an hour the serviceman contacted me and before the sunlight went down, I got my machine repaired by two very well-behaved young men!!

I thank you for your brilliant service.

Thanks again
Regards
Biplab Raychaudhuri
West Bengal