

Dear Sir

I appreciate your concern. I received a call from Mr Sandip Sharma, Sr. Executive from Delhi on 04 June 2013. He handled the situation in a beautiful manner and ensured that my job will be done by 1200 hrs 05 June. A Sr. Tech Mr. Furkan Ansari reported on time and my complaint was duly attended. Mr. Sandip Shamra was kind enough to inquire about the job. The efforts of Mr. Sandip Sharma is highly appreciable. Mr. Furkan is well mannered and polite person who knows his job. he is highly efficient and works to the satisfaction of the customer. He answered all my queries with patience. Both Mr Sandip Sharma and and Mr Furkan are assets to Godrej Coy. Im am satisfied with the service provided and hope that I get the same response in future.

Thanking you

Mahesh Kr Singh

1330 hr

05 June 13.

Dehradun.