

From: mayank bansal [mailto:mynk_2345@yahoo.co.in]
Sent: Friday, May 10, 2013 7:18 AM
To: ravibhat@godrej.com
Cc: smartcare@godrej.com
Subject: Thanks to godrej

Dear All Concerned,

I want to place my sincere appreciation for the service provided to me regarding my 1.5 ton Godrej Split AC installation. I had purchased one new split AC last month from your dealer Hazrat Vision in Laxmi Nagar- Delhi. Before purchase of AC, I was having many queries in my mind regarding requirement of extra copper pipe length, Proper place of Installation etc. Your dealer made me to talk to Mr. Nitin Bansal who guided me very well and explained all my queries properly even after I was calling him in odd hours. The gentle man was so polite in explaining the things that I was over whelmed with his response. He send the engineers for Installation as per the promised time and the team did a wonderful job.

Overall, It is a great experience after having Godrej AC. Thanks to the gentlemen Nitin for the wonderful support. Such people add values to the organization. I wish him luck for a wonderful carrier ahead.

Please convey my message to him and to the concerned person as I could find only your ids.

Thanks!!!

Mayank
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