From: pawan kumar [mailto:pk8447579226@gmail.com]

Sent: Friday, June 06, 2014 6:12 AM

To: ravibhat@godrej.com; pverma@godrej.com; maneeshs@godrej.com

Subject: appreciation for Ripul Mantrao

Hi to all

To the all concerned person this is pawan mehra who is ur customer I purchase a refrigerator but somehow there was some defect in that in the meantime your one of the very helpful employee Ripul Mantrao who helped me a lot it was my first experience I don't know what I have to do but thank to ripul he just took over my all tension on his arms nd keep his promise and resolve my query in 7 working days and I totally satisfied with the services I just don't want to let down the energy of ripul so we should really appreciate him

Regards Pawan Mehra