

From: Ranesh Bhattacharya [mailto:raneshbhattacharya@gmail.com]
Sent: Thursday, May 22, 2014 8:36 AM
To: smartcare@godrej.com
Subject: Note of Appreciation

Hello,

I was very disappointed with my godrej refrigerator after it started having trouble every few days right after 1 year of purchase.

However, my faith in Godrej was partly reassured when I came across Mr. Ranganath from "Suhaas Refrigeration" in Bangalore who had come to attend the latest service call.

He is very well behaved, well skilled and very professional to represent a service industry. Also, when he was summoned again due to a similar problem again, he was very prompt to attend to it and resolve it with due humility.

Please pass on my thanks and a sincere note of appreciation for Mr. Ranganath from SUHAAS REFRIGERATION, Bangalore.

Regards//

Ranesh

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