

From: sanjay agarwal [mailto:sanjayagarwal2006@yahoo.co.in]

Sent: Monday, March 25, 2013 7:18 PM

To: smartcare@godrej.com; nanakservices@yahoo.co.in

Subject: Appreciation of Services (Complaint No: - 245672 / CSN No:- 832)

Dear Sir / Madam,

This is to appreciate the services of your service team regarding my washing machine purchased in 2007. I am thankful to the response of your service team since Sep 2010. I have had only 2 complaints since 2007 and the same have been resolved by Mr.Deepak Kumar representing M/s.Nanak Services. The response of your representative has been very prompt, courteous and the person is immense knowledge of the product.

I wish all the best.

Regards

Sanjay Agarwal