

From: Sonia Rodrigues [mailto:rsoniar@yahoo.co.in]
Sent: Monday, November 19, 2012 4:55 PM
To: smartcare@godrej.com
Subject: Thank You to the Godrej Refrigerator section

Dear Godrej Customer Care team,

Amidst the loads of complaints and queries you receive on a regular basis, please do take the time to read this brief but heartfelt note that wants to Thank you and your team.

My parents bought a Godrej refrigerator in 1971 & have been using it till date without a single complaint! Apart from having to paint the exterior and change the bulb occasionally, the fridge has worked steadily and served them faithfully through all these 40 years

The fridge is so dear to them that it is like a part of the family. They were residing at Lower Parel when they bought it and then later moved to Malad; it has nevertheless continued to work without a complaint or any breakdown.

For your reference, I have attached the purchase receipt that Mom has kept so carefully and it is on their insistence that I am writing to you to say Thank You.

Thank You dear Godrej for creating this superior and brilliant product. May you be blessed to continue to create more wonderful products that will positively touch & light the lives of millions of customers.

God bless you

Best Regards
Sonia
On behalf of my parents
Robinson & Rebecca Anchan
Tel: 9833281401