

WARRANTY REFRIGERATORS



The Godrej Refrigerator comes with a FIVE year warranty on compressor and a ONE year warranty on all other parts (except bulb, glass and add-on plastic parts) from the date of purchase, against defective material or workmanship. In case of any such defect found during the first year from date of purchase, Godrej & Boyce Mfg. Co. Ltd. - Appliance Division will undertake repairs to the warranted part free of charge, subject to terms and conditions below. In the warranty period beyond the first year from date of purchase, only the component (the compressor) will be provided free of cost. However, the appliance will be repaired on payment of necessary charges.

INSTRUCTIONS FOR THE CUSTOMER

1. Kindly ensure that the dealer fills the warranty card correctly and completely.
2. You should retain the warranty card for record and produce the same in the event of any warranty repairs.
3. In the event of a defect developing in the product, contact the nearest authorized Godrej & Boyce Service Center for obtaining warranty service and provide the defect, Model details & Serial No.
4. **Product will function between +/- 5% of rated volts. For any fluctuation beyond specified limit, company shall not be responsible. In turn, warranty stands terminated.**
5. **Earthing provision is necessary for the safety of mankind.**
6. **Frequency must be between 5% variation of 50Hz. Beyond this, company shall not be liable for any unforeseen hazards like fire, shock etc. & in turn, warranty stands terminated.**
7. **The product must be maintained to ensure hygiene. If there are any insects, rodents in it causing obstruction to the functioning of the product, the company shall not be responsible & in turn, warranty stands terminated.**

TERMS AND CONDITIONS

1. Repairs and replacement of parts will be carried out through the Authorized Customer Service Centre.
2. All transportation and handling expenses incurred while repairing will be payable by the customer.
3. For any appliance installed beyond the municipal limits of the jurisdiction of the authorized customer service centre, charges towards technician's visit will be borne by the customer.
4. While the company will make every effort to carry out the repairs at the earliest, it however is made expressly clear that the company is under no obligation to do so in a specified period of time.
5. The company/its authorized personnel will collect any parts, compressor or other components replaced.
6. Warranty does not cover accessories to the appliance.
7. Sealed system gas charging and consumables will be charged for any such repairs after one year from the date of purchase.
8. While Company would take all necessary steps to repair the Appliance supplied under the warranty and keep sufficient stock of the spare parts of the Appliance with them, however, in certain cases, at the sole discretion of the Company, the Company may due to non-availability of spare parts of the Appliance, resulting into the Appliance not being repaired by the Company, offer a replacement scheme to the purchasers of such Appliance which cannot be repaired due to non-availability of spare parts of the Appliance, purchased under the warranty, the Company would offer a replacement of the Appliance. The table which gives the details of the replacement offer is subject to change from year to year and shall also be applicable on the MRP

Godrej & Boyce Mfg. Co. Ltd.- Appliance Division CUSTOMER COPY

MODEL NO.
UNIT SR. NO.

DATE OF PURCHASE

CUSTOMER'S NAME & ADDRESS

TEL. _____

DEALER'S NAME & ADDRESS

TEL. _____

Customer's Signature:

This warranty is valid only if it is filled in and stamped by our authorised dealer on the date of purchase

Warranty Voids If :

1. The warranty card is not completed properly at the time of purchase.
2. The completed warranty card is not presented to the authorized personnel at the time of service of the product.
3. The refrigerator is not operated according to instructions given in the 'User Guide'.
4. Defects are caused by improper use, which shall be determined by the company personnel.
5. Unauthorized persons carry out any repair work.
6. Defects are caused by reasons beyond control, like abnormal voltage, acts of God, or while in transit to service center or purchaser's residence.
7. The warranty is not valid in case the serial number is deleted, defaced or altered.
8. Damage to the refrigerator or any parts due to transportation or shifting is not covered by the warranty.
9. The warranty automatically expires after the stipulated period from the original date of purchase, even if the refrigerator may not be in use for any time for whatever reasons.