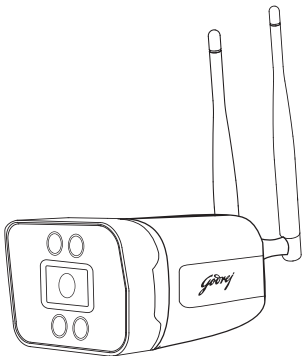


Godrej



ACE PRO 4G BULLET USER MANUAL

Safety Instructions

Do's



Only use a Class 10 and above micro-SD card



While inserting/removing the memory card, ensure camera is in power OFF condition



Always recycle your product in an environment friendly way



Always use Micro 4G SIM to connect the camera online
Godrej ACE PRO 4G Bullet supports all 4G SIM's in india



Place-install your camera on a steady or firm base surface



Switch off the camera if not in use



Godrej ACE Pro 4G Bullet camera can be used
in outdoor as well as indoor environment

Don't's



In case of dust accumulation on lens protection glass,
use a dry cloth to clean the surface



Do not install camera in front of a bright light



Do not install the camera upside down

Package Content



Bullet Camera - 1 no

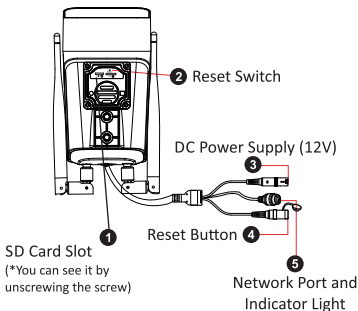


Quick Start Guide



Mounting Screws

Know your product



Features & Functions

- 3MP Smart ACE Pro 4G Bullet
- Built-in high-sensitivity MIC and speaker, supports two-way audio
- With white light and infrared light, supports 2 Night Vision modes: 1) B/W mode, 2) Full color mode
- Supports human detection - The device can turn on white light when someone is spotted in the monitoring area. And the real-time alarm push information is sent on Godrej ACE mobile app
- Built-in Siren - Siren will be trigger when human movement is detected. The voice/sound of the siren can be customized.
- Unique All-Time-Color Vision
- Supports Micro SD Card Up to 256GB (Micro SD card is not part of package)
- 4G Connection - Scan the QR code to easily connect the camera
- Supports monitoring - PC Client to view via Godrej ACE CMS/Mobile via Godrej ACE app
- IP66 Waterproof Rating - 4000 Lightning Protection

Note: Company reserves the right to change the features/specifications of product without notice.

Product Specifications

Image Sensor	: 1/2.7" CMOS Sensor
Resolution	: 3MP: 2304x1296
Lens	: 4mm Fixed lens
IR LED	: Array 4 PC
IR Distance	: > 20m
White LED	: Array 4 PC
White LED Distance	: > 15m
Video Encode Stream	: H.264+/H.265/H.265+ 2048 x 1536 @ 15 fps H.264+/H.265/H.265+ 640 x 480 @ 15 fps
Audio input\Output	: Supports Two-Way Audio, Built-In Microphone and Speaker
4G Frequency Band	: FDD-LTE : B1/B3/B5/B8; TDD-LTE : B34/B38/B39/B40/B41
Alarm	: 1. Motion Detection, Alarm Picture Push 2. Human Detection
Power Input	: DC12V/1A
Power Consumption	: ≤5W
Working Temp	: -10°C ~ +50°C / 30% to 80% RH
Housing Type	: Plastic [IP 66]
Dimension	: 70x70x135mm (WxHxL)
Net Weight	: 460g
Gross Weight	: 615g

Software Installation

A) APP Download and Installation

Users can search for “Godrej ACE” on App store or Google Play. You can also install the App by scanning the QR code.



Android App

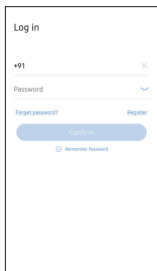


iOS App

Note: The app requires iOS version 9.0 or Android version 5.0 or above.

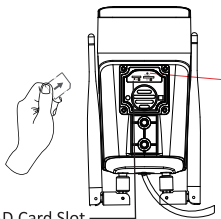
B) Account Login

Account login: On the login interface, enter the account/ phone number/ email, and the corresponding password, click “Confirm” button to log in.

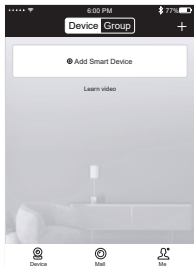


C) 4G SIM Card Installation

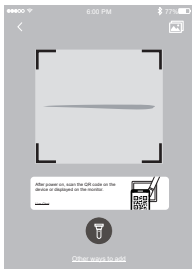
When the device is powered off, insert a 4G card that can access the Internet into the device.



SD Card Slot
(*You can see it by unscrewing the screw)



2. Connect the device to the power supply. Wait for the successful connection voice prompt.



3. Scan the QR code on the device.

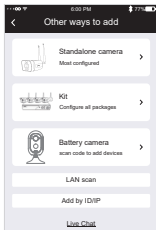


4. In the search device interface, click "Add"



5. After setting the name & password for the device, it will be added successfully.

When the QR code scanning fails (or the scan code is unsuccessful)



1. Select "Add by ID/IP" under "Other Adding Methods"

2. Enter the device ID and password. Click Finish on the upper right corner to add successfully.

Mounting

Camera installation - For a smooth camera installation process, refer to our camera screw mount guide to accurately position the holes on your wall. When working with cement walls, utilize our sturdy plastic plugs to securely fasten the camera in place.

Note:

- It is crucial to avoid installing the camera in areas with turbulent airflow. Examples include air conditioner outlets, equipment heat dissipation ports, fan sides, or near curtains. Additionally, please refrain from placing the camera directly in front of glass or mirrors.

Process to Reset the Camera

To reset the camera, press the reset button and hold for 10-15 sec in the power on state till you hear acknowledgement from the camera.

Godrej ACE Pro App and Website

To setup your camera's, download the Godrej ACE application and signup. The app will guide you through the rest. You can view the camera feed using Godrej ACE Mobile application or by login into Godrej ACE CMS via your windows desktop.



Warranty

To avail warranty, please call our customer care number: **1800-209-5511** and produce the invoice details.

Note

We advise buying our products from authorized sellers. Warranty will be void and service will not be provided for products purchased through unauthorized sellers.

Customer shall adhere to all safety norms while installing and operating the product. The company shall not be liable for any damage, personal injury or death caused to the customer or any third party due to the negligence on the part of the customer or such third party, committed by way of improper installation, usage or handling of the product, which is not in accordance with the instructions provided by the company.

Not covered in warranty

Any damage resulting from mishandling or improper usage or lack of maintenance. Gas leakage, fire, burglary, accident, dropping, excessive shock, acts of nature, loss of components or accessories, replacement/repair by anyone other than authorized personnel, consumable parts like lights, batteries, plastic parts and accessories.

Under any circumstances company will not be liable for any damage caused due to power fluctuations / surges, excessive power supply voltage or improper earthing.

Disclaimer

Since the product is an IP based CCTV equipment, the use of the product shall be wholly at your own risk. Godrej & Boyce Mfg Co Ltd will take all reasonable security practices to prevent unauthorised access, damage, misuse or modification of the data stored in the servers in India. Godrej & Boyce Mfg Co Ltd shall not take any responsibility for abnormal operation, privacy leakage or other damages resulting from cyber-attack, hacker attack, virus attack or other internet security risks. However, Godrej & Boyce Mfg Co Ltd will provide timely technical support if required and asked for. In no event will Godrej & Boyce Mfg Co Ltd, its directors officers, employees or agents are liable to you for any consequential , incidental or indirect damages, including among others , damages for loss of business profits , business interruption or loss, damage corruption, recovery of data or documentation , in connection with the use of this product, even if Godrej & Boyce Mfg Co Ltd has been advised of the possibility of such damages.

Godrej & Boyce Mfg Co Ltd disclaims all liabilities connected with and damages arising out of situations wherein the suggested default Passwords or Usernames of all devices like Wi-Fi router to which camera is connected, Camera default password etc, are not changed from their factory default values.

Godrej & Boyce Mfg Co Ltd disclaims camera functionality when android or iOS upgrade their versions. Customer need to upgrade or buy a new camera hardware for availing new features of android / iOS. Under no circumstances Godrej & Boyce Mfg Co Ltd will replace the camera.

Under no circumstances Godrej will take onus to retrieve camera video recordings on cloud or on SD card. Godrej disclaims onus to retrieve cloud or SD card recording.

Important Instructions

- It is advised to power off the camera when not in use to ensure complete privacy. Godrej & Boyce will not be responsible for any unintended recording captured if the camera is powered on.
- All passwords associated directly and indirectly with the functioning of the Wi-Fi Camera system like Wi-Fi router password, Mobile Phone password, Godrej ACE app account password etc must be changed regularly and kept private.
- Do not share your Godrej ACE app account password with anyone.

INFORMATION ON E-WASTE HANDLING AND MANAGEMENT

Dear Customer,

The Ministry of Environment and Forests have published the E-waste (Management and Handling) Rules 2010, which comes in effect from 1st May 2012. E-waste is defined as any electrical or electronic component of products in whole or in part, or rejects from their manufacturing or repair process, which are intended to be discarded. These rules apply to every producer, consumer or bulk consumer involved in the manufacture, sale, and purchase and processing of electrical and electronic equipment or components as specified in Schedule 1 (please refer to our website www.godrej.com in the 'Good & Green' section of CSR module for more details). Under these rules, specific roles and responsibilities are defined for producers, consumers and recyclers handling and managing e-waste.

E-waste is to be managed in an environmentally sound manner, which means taking steps to ensure that health and environment are protected from adverse effects of hazardous substance contained in such wastes.

Rule 6 of the E-waste (Management and Handling) Rules 2010 states that bulk consumers of electrical and electronic equipment shall be responsible for recycling of the e-waste generated by them. Bulk consumer means bulk users of electronic and electrical equipment such as Central Government or State Government Departments, public sector undertakings, banks, educational institutions, multinational organizations, and international agencies, private companies that are registered under the Factories Act, 1948 and Companies Act, 1956. The bulk consumers have to ensure that the e-waste generated by them is channelized to authorized collection centre or is taken back by the producers. They shall maintain records of e-waste generated by them in Form 2 and make such records available for scrutiny by the State Pollution Control or the Pollution Control Committee concerned.

All consumers of electrical and electronic equipment, irrespective of their status as bulk consumers or not, shall ensure that e-waste generated by them is channelized to authorized collection Centre(s) or registered dismantler(s), or recycler(s) or is returned to the pick-up/take back services provided by the producers. (Please refer to our website www.godrej.com in the 'Good & Green' section of CSR module for more details).

All our products, intended to be recycled under the category of e-waste (as defined above), carry a label or stamp of the WEEE symbol (A wheellie bin with a cross), which states that it falls under the hazardous waste category and is not to be disposed along with normal garbage. We seek your support in ensuring environmentally sound management of e-waste and aid us in sustaining our earth's natural resources and maintaining the earth's green cover intact for the benefit of our future generations.



Record of Purchase

Please fill your details below for future reference:

Date of Purchase: _____

Product Model: _____

Name & Address of Distributor/Dealer: _____

Distributor Phone Number: _____

FOR SAFETY, PLEASE READ THIS MANUAL PRIOR TO USE.

Godrej

 **Toll Free: 1800 209 9955 (Sales & Service)**  **+91 9321665511 (Service)**

 **Email: secure@godrej.com (Sales), secare@godrej.com (Service)**

 **www.godrejsecure.com** **Follow us:**  **GodrejSecure**  **godrejsecure**