

Godrej

ACE PRO 5



QUICK START GUIDE

Safety Instructions

Do's



Always use BIS certified Godrej supplied 5V/1A power adapter only



Only use a Class 10 and above micro-SD card



While inserting/removing the memory card, ensure camera is in power OFF condition



Always recycle your product in an environment friendly way



Connect your camera to a 2.4GHz router-network only



Place-install your camera on a steady or firm base surface



Switch off the camera if not in use



Godrej ACE camera is for Indoor use only

Don't's



In case of dust accumulation on lens protection glass, use a dry cloth to clean the surface



Do not install camera in front of a wall mount fan



Do not install camera in external environment

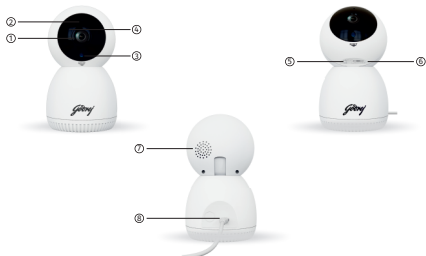


Do not rotate PT camera joints manually. Always use the mobile app to adjust camera angles



Do not install camera in front of a bright light

Name and Functions of Each Part



No.	Part Name	No.	Part Name
1	Camera lens	2	Power on/Status LED
3	Photo resistance sensor	4	Mic
5	Reset Button	6	TF card/SD card Slot
7	Speaker	8	Power input

Package Contents



Features and Functions

- 2880 x 1620 pixels Wi-Fi Pan Tilt camera
- Pan tilt function : 350 degrees / Tilt: 90 degrees
- Built-in Mic & Speaker for 2 way communication
- IR LED Night Vision upto 10 m
- Supports up to 256GB micro SD card
- Smart Motion Detection with Humanoid detection, auto recording, notification alert and Customised voice alert configuration
- Smart Motion Tracking
- Godrej ACE app play store and apple store
- Compatibility with Alexa

Note: Company reserves the right to make changes in the specification of products without notice

Product Specifications

Image sensor	1/2.8" CMOS Sensor
Camera resolution	2880 x 1620
Lens	3.6 mm
IR LED	6 IR LED's
IR distance	10 m
Viewing angle	100°
Audio Input/Output	Built in Microphone and Speaker
Wireless transmission support	2.4Ghz
Wireless standard	IEEE802.11b/g/n
Local storage for recording	Supports up to 256GB micro SD card (Note: SD card is not provided with the Product)
Smart Alarm support	Motion detection, Humanoid detection and Motion detection for marked areas.
Power supply	Type C (DC 5V/1A) Power adapter is part of the package
Housing type	Plastic
Working Temperature	0 to 50 Degree
Storage Temperature	-20 degrees to +60Degrees
Net Weight	187 g
Gross weight	344 g

System Requirements

- Compatible with Wi-Fi IEEE 802.11b/g/n standard
- This Wi-Fi camera supports 2.4GHz routers only
- In case of dual band router, check the FAQ's in app/on website for detailed instructions on setting up the camera with dual band routers
- At least 2Mbps dedicated bandwidth is required for each camera
- Ensure mobile is connected to Wi-Fi router which has internet
- While adding the camera, the mobile used for adding the camera has to be connected to the same Wi-Fi to which the camera needs to be connected
- Godrej ACE App is required to use the camera

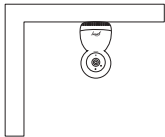
Mounting

Before mounting, add the camera to your account in the mobile app

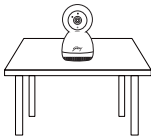
Remove the stickers on your Ace Pro Cam's lens and on the back of the camera. They're only there for protection during shipping and installation.

Make sure the location you've picked is close enough to a power outlet and is in the range of the router. Try holding the camera where you want it with the power cable and adapter plugged in. Check the live in from the camera in the Mobile app to adjust the camera's view.

Note : If you plan to mount the camera on something or at a height, make sure you are mounting it firmly to avoid the camera from toppling and getting damaged or causing any injuries.



Ceiling



Place on the desktop

Godrej Ace Pro & Website

To setup your camera's, download the Godrej ACE application and signup. The app will guide you through the rest. You can view the camera feed using Godrej ACE Mobile application or by login into Godrej ACE CMS via your windows desktop.



Warranty

1 year warranty provided from the date of purchase. To avail warranty, please call our customer care number: **1800-209-5511** and produce the invoice details.

Note

We advise buying our products from authorized sellers. Warranty will be void and service will not be provided for products purchased through unauthorized sellers.

Customer shall adhere to all safety norms while installing and operating the product. The company shall not be liable for any damage, personal injury or death caused to the customer or any third party due to the negligence on the part of the customer or such third party, committed by way of improper installation, usage or handling of the product, which is not in accordance with the instructions provided by the company.

Not covered in warranty

Any damage resulting from mishandling or improper usage or lack of maintenance. Gas leakage, fire, burglary, accident, dropping, excessive shock, acts of nature, loss of components or accessories, replacement/ repair by anyone other than authorized personnel, consumable parts like lights, batteries, plastic parts and accessories.

Under any circumstances company will not be liable for any damage caused due to power fluctuations / surges, excessive power supply voltage or improper earthing.

Disclaimer

Since the product is an IP based CCTV equipment, the use of the product shall be wholly at your own risk. Godrej & Boyce Mfg Co Ltd will take all reasonable security practices to prevent unauthorised access, damage, misuse or modification of the data stored in the servers in India. Godrej & Boyce Mfg Co Ltd shall not take any responsibility for abnormal operation, privacy leakage or other damages resulting from cyber-attack, hacker attack, virus attack or other internet security risks. However, Godrej & Boyce Mfg Co Ltd will provide timely technical support if required and asked for. In no event will Godrej & Boyce Mfg Co Ltd, its directors officers, employees or agents are liable to you for any consequential, incidental or indirect damages, including among others, damages for loss of business profits, business interruption or loss, damage corruption, recovery of data or documentation, in connection with the use of this product, even if Godrej & Boyce Mfg Co Ltd has been advised of the possibility of such damages.

Godrej & Boyce Mfg Co Ltd disclaims all liabilities connected with and damages arising out of situations wherein the suggested default Passwords or Usernames of all devices like Wi-Fi router to which camera is connected, Camera default password etc, are not changed from their factory default values.

Godrej & Boyce Mfg Co Ltd disclaims camera functionality when android or iOS upgrade their versions. Customer need to upgrade or buy a new camera hardware for availing new features of android / iOS. Under no circumstances Godrej & Boyce Mfg Co Ltd will replace the camera.

Under no circumstances Godrej will take onus to retrieve camera video recordings on cloud or on SD card. Godrej disclaims onus to retrieve cloud or SD card recording.

Important Instructions

- **It is advised to power off the camera when not in use to ensure complete privacy. Godrej & Boyce will not be responsible for any unintended recording captured if the camera is powered on.**
- **All passwords associated directly and indirectly with the functioning of the Wi-Fi Camera system like Wi-Fi router password, Mobile Phone password, Godrej ACE app account password etc must be changed regularly and kept private.**
- **Do not share your Godrej ACE app account password with anyone.**

INFORMATION ON E-WASTE HANDLING AND MANAGEMENT

Dear Customer,

The Ministry of Environment and Forests have published The E-waste (Management and Handling) Rules 2010 which comes in effect from 1st May 2012.

E-waste is defined as any electrical or electronic component of products in whole or in part, or rejects from their manufacturing or repair process which are intended to be discarded.

These rules apply to every producer; consumer or bulk consumer involved in the manufacture, sale, and purchase and processing of electrical and electronic equipment or components as specified in Schedule 1 (please refer to our website www.godrej.com under the 'Green Think' sec of Godrej Security Solutions Division Page for more details).

Under these rules, specific roles and responsibilities are defined for producers, consumers and recycles handling and managing e-waste.

E-waste is to be managed in an environmentally sound manner which means, taking steps to ensure that health and environment are protected from adverse effects of hazardous substance contained in such wastes.

Rule 6 of the E-waste (Management and Handling) Rules 2010 states that bulk consumers of electrical and electronic equipment shall be responsible for recycling of the e-waste generated by them. Bulk consumer means bulk users of electronic and electrical equipment such as Central Government or State Government Departments, public sector undertakings, banks, educational institutions, multinational organisations, and international agencies, private companies that are registered under the Factories Act, 1948 and Companies Act, 1956. The bulk consumers have to ensure that the e-waste generated by them is channelised to authorised collection centres or is taken back by the producers. They shall maintain records of e-waste generated by them in Form 2 and make such records available for scrutiny by the State Pollution Control or the Pollution Control Committee concerned.

All consumers of electrical and electronic equipment irrespective of their status as bulk consumers or not, shall ensure that e-waste generated by them is channelized to authorized collection centres (s) or registered dismantler(s), or recycler(s) or is returned to the pick-up/take back services provided by the producers. (Please refer to our website www.godrej.com under the 'Green Think' sec of Godrej Security Solutions Division Page for more details).

All our products intended to be recycled under the category of e-waste (as defined above) carry a label or stamp of the WEEE symbol (A wheelie bin with a cross), which states that it falls under the hazardous waste category and is not to be disposed of along with normal garbage.

We seek your support in ensuring environmentally sound management of e-waste and aid us in sustaining our earth's natural resources and maintaining the earth's green cover intact for the benefit of our future generations.



Record of Purchase

Please fill your details below for future reference:

Date of Purchase: _____

Product Model: _____

Name & Address of Distributor/Dealer: _____

Distributor Phone Number: _____

FOR SAFETY, PLEASE READ THIS MANUAL PRIOR TO USE.

Godrej & Boyce Mfg. Co. Ltd., Godrej Security Solutions

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In view of the Godrej policy of continuous development and improvement, the dimensions and specifications may be changed without prior notice or obligation. The colours of the product in the leaflet may not match the actual colours due to printing limitations.

ISO 9001:2015, ISO 14001:2015, ISO 45001:2018

Products Marketed and Serviced by Godrej and Boyce Mfg. Co. Ltd.



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